

Dr. MARKUS GROß

MSc IT-Management | MBA

ABOUT ME

Over 25 years of IT experience in various industries and roles, from governance and project management to personnel management and consulting. As a business analyst at home at the intersection of process, change and risk management with a focus on customer added value.

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PROFESSIONAL EXPERIENCE

GOVERNANCE & REGULATION 2024 - TODAY

LEAD VENDOR MANAGEMENT **2021 - 2024**

SERVICE RISK MANAGER **2013 - 2020**

CHANGEMANAGER **2009 - 2013**

SWISS LIFE AM DE GMBH

Implementation DORA, GRC processes Audit support

TCS Technology Solutions AG

Vendor- and contract management GRC, Human resources responsibility

Postbank Systems AG

Introduction risk analysis process GRC with KWG, MaRisk, BAIT focus

DAAD eV

Processes and project management, Tendering process



EDUCATION

CERTIFICATIONS

- ✓ ITIL 4 MASTER
- CISM (ISACA)
- ✓ PECB LEAD AUDITOR | IMPLEMENT
- ✓ BCM-PRAKTIKER | ISO (BSI)
- ✓ IT-GOVERNANCE MANAGER (ISACA)
- ✓ RISK MANAGER (TÜV)
- ✓ IT-COMPLIANCE MANAGER (ISACA)
- ✓ LEAN SIX SIGMA BLACK BELT
- ✓ PRINCE2 (TÜV)
- ✓ AI OFFICER EU-AI ACT

M.Sc. IT-Management

2011 - 2012

MBA

2009 - 2011

ipe management school *Paris, France*

BI / IT-Security

University of Wales

England, Cardiff

general management



INDUSTRY EXPERTISE

BANKING INSURANCE LOGISTIC PUBLIC SECTOR
IT - CONSULTING
PRODUCTION INDUSTRIE