# Documenting information and new knowledge

Fictional case data and worked reasoning

In the case of connected cooling monitors, the manufacturer detects a near-prone occurrence in the morning. The replacement warning prevents damage in the first case. After documented initial evaluation there are still no sufficient facts for a mandatory notification by the manufacturer. 14:20 UTC confirms product responsibility for the affected version a serious incident with effect on the safety of an essential product function. The first voluntary information and the new evidence of action can be found in the same chronology.

| Test point Purpose or comparison Observation Decision | | |
|---|---|---|
| **First signal replacement warning prevents impairment** | Almost an accident evaluates voluntary track possible | |
| **New knowledge Serious product effect confirmed** | Confirmation at 14:20 UTC | Lead your own mandatory lane |
| **Transmission Separate supporting documents and unambiguous reference** | A joint process with two decisions | Check supporting documents per charge |

## Expected result

Renewable file with voluntary notice, confirmed mandatory reference and associated transmissions.

Document the initial information and product reference.

Match new knowledge and correct reporting track.

Prove transmission and follow-up to the right track.

## Counter-test and next decision

Take the proof of a significant effect on the product function from the second observation. Evaluate the mandatory trigger again based on the remaining confirmed facts and name the next test step.

# Documenting information and new knowledge

For your observation, specify a findable document.

Arrange near-prone, later confirmed effect and own transmission documents to time.

Verification identification, legal entity and date of processing and responsible body

Product, version concerned and receipt of first indication

First result of classification and, where appropriate, voluntary dispatch

New knowledge of the actual product effect and location

Own mandatory track, time base and jurisdiction

Submission, receipt and verifiable update

# Documenting information and new knowledge

Refer remedial and post-test to the original test order.

Findings and supporting evidence

Open observation for next evaluation

Tested follow-up test with date, observation and version documentation

Decision, user information and reporting level

Release by and on the open order and date